



Dear IPS Partners,

We want to take the opportunity to recognize the outstanding feat accomplished in transitioning guard companies on our Wayne Corporate Campus within a matter of days. You told us you could handle the transition in whatever time frame we required and have not only delivered on this promise, but came through as shining stars.

Few companies, if any, could have made such a smooth transition in such a limited time frame. Your dedication, hard work, and professional services have not gone unnoticed. Please accept this Toysrus gift card as a small token of our appreciation for the outstanding job you've done. We are extremely pleased to have IPS on our team and look forward to building on the solid foundation of service you have shown to be the norm from your guards and everyone in the company.

Sincere Thanks,

A handwritten signature in black ink, appearing to read "Kristine Kent".

Kristine Kent  
Corporate Facilities Manager